



Energy Technology and Governance Program
SOUTHEAST EUROPE DISTRIBUTION SYSTEM OPERATOR
SECURITY OF SUPPLY WORKING GROUP
INITIAL WORKING GROUP MEETING

July 16-17, 2013

Hrvatska Elektroprivreda (HEP)
Corporate Headquarters
Ulica grada Vukovara 37,
Zagreb, Croatia

DRAFT AGENDA

Background

The Southeast Europe Distribution System Operator (DSO) Security of Supply Working Group is a new initiative to assist the electric distribution companies in Southeast Europe to improve their operations and overall system management through regional collaboration. Working Group members currently include representatives from the DSO's in Albania, Bosnia and Herzegovina, Croatia, Macedonia, and Serbia. Representatives from the regulatory agencies in these countries serve as observers to the Working Group.

Objectives

The objectives of this initial meeting are to:

- 1) Formally launch the Southeast Europe Distribution System Operator Security of Supply Working Group
- 2) Exchange knowledge and experience on issues and strategies employed in South East Europe to improve overall security of supply and restore service resulting from climate and technical disruptions
- 3) Examine international best practices for benchmarking electricity supply security and service restoration in reference to their application in Southeast Europe
- 4) Discuss and approve a security of supply based Work Plan and set of deliverables for year one of the Working Group's activities

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Tuesday, July 16 2013

- 8:30 a.m. Registration
- 9:00 a.m. **Welcoming Remarks and Introductions**
Tomislav Šerić, President of the Management Board, Hrvatska Elektroprivreda (HEP)
Jamshid Heidarian, Senior Energy Advisor, United States Agency for International Development
Albert Doub, Deputy Program Manager, United States Energy Association
- 9:15 a.m. **Overview of Working Group**
Albert Doub, Deputy Program Manager, United States Energy Association
- Goals and Objectives
 - Roles and Responsibilities
 - Delivery Mechanisms
 - Workshops
 - Studies
 - Software
 - Training
- 9:35 a.m. **Southeast Europe Cooperation Initiative (SECI) Transmission System Planning Project as a Model for the Southeast Europe DSO Security of Supply Working Group**
William Polen, Senior Director, United States Energy Association
- 10:00 a.m. **DSO Introductions and Overviews**
Moderator: Albert Doub, Deputy Program Manager, United States Energy Association
- 10 minute presentations by each DSO
 - General Overview
 - Total Delivery of Supply
 - Number and Classification of Customers
 - Payment Rate
 - Average Price
 - Organizational Structure
 - Challenges / Topics of Regional Importance
 - Potential Topics to be Addressed by the Working Group
- 10:30 a.m. Break
- 11:00 a.m. **DSO Introductions and Overviews (continued)**
- 12:00 p.m. Lunch

- 1:30 p.m. **Distribution Benchmarking International Best Practices**
- Bob Carroll, Manager, Performance Management and Financial Planning - American Electric Power (AEP)
- Günter Bramböck, Vice President for Regulatory Affairs, Business Unit Southeast Europe, EVN AG
- 3:00 p.m. **Overview of Integrated SCADA Based Outage Reporting Software**
- Elizabeta Balic, Head of Investment Projects Monitoring, Hrvatska Elektroprivreda (HEP)
- Bozidar Jovanovic, Chief of Technical Department, Elektroprivreda Herceg-Bosna
- 3:45 p.m. Break
- 4:00 p.m. **Terms of Reference for Proposed Benchmarking Study**
Goran Majstrovic, Energy Institute of Croatia
Albert Doub, Deputy Program Manager, United States Energy Association
- Criteria (age and type of equipment; key performance indicators; etc.)
 - Requested input from Working Group members
 - Timeline
- 5:00 p.m. Adjourn
- Evening Group Dinner hosted by USAID / USEA

Wednesday, July 17, 2013

- 9:00 a.m. **Regulator's Perspective on DSO Challenges**
Moderator: Albert Doub, Deputy Program Manager, United States Energy Association
- 10 minute presentations by each Regulator
 - DSO Restructuring
 - Public supplier obligation of DSO
 - Retail market liberalization
 - Recommendations of issues to be addressed by the Working Group
- 10:30 a.m. Break
- 11:00 a.m. **Potential Training and Capacity Building Opportunities**
Open Discussion
Possible topics to be addressed through workshops, trainings, exchange visits, studies
- 11:30 a.m. **Work Plan Discussions**

Albert Doub, Deputy Program Manager, United States Energy Association

- Benchmarking Study
- Capacity Building Activities

12:00 p.m. **Next Steps and “To Do List”**

12:30 p.m. Adjourn and Lunch