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**Energy Technology and Governance Program**  
**SOUTHEAST EUROPE DISTRIBUTION SYSTEM OPERATOR**  
**SECURITY OF SUPPLY WORKING GROUP**  
**INITIAL WORKING GROUP MEETING**

**February 4-5, 2014**

**Le Meridien**  
**Erzsebet Ter 9-10**  
**Budapest 1051 , Hungary**

**AGENDA**

**Tuesday, February 4, 2014**

- 9:15 a.m.     **Welcoming Remarks, Introductions, and Overview of Meeting**  
- *Jamshid Heidarian, Senior Energy Advisor, United States Agency for International Development*  
- *Albert Doub, Deputy Program Manager, United States Energy Association*
- 9:30 a.m.     **Review Responses to Initial Benchmarking Questionnaire**  
- *Tomislav Baricevic, Transmission and Distribution Department, Energy Institute of Croatia*  
- *Minea Skok, Transmission and Distribution Department, Energy Institute of Croatia*  
The general, operational performance and technical loss data received from each of the DSOs will be presented and discussed.
- 10:45 a.m.    Break
- 11:15 a.m.    **DSO Updates**  
*Moderator: William Polen, Senior Director, United States Energy Association*  
Each DSO is requested to provide a 5-10 minute presentation highlighting changes and key issues since the July meeting.
- CEZ Shperndarje
  - Elektroprivreda BIH
  - Elektroprivreda Herceg-Bosna
  - JP Komunaldo Brcko
  - Power Utility of the Republic of Srpska

- Hravatska Elektroprivreda (HEP)
- Kosovo Electricity Distribution Supply (KEDS)
- EVN Macedonia
- Electric Power Industry of Serbia (EPS)

12:30 p.m. Lunch

2:00 p.m. **Benchmarking Data Analysis – U.S. Best Practices**

- *Bob Carroll, Manager, Performance Management and Financial Planning - American Electric Power (AEP)*

A representative from American Electric Power will discuss how U.S. distribution utilities analyze collected benchmarking data to determine what areas they should focus on to improve their operations.

3:00 p.m. Break

3:30 p.m. **Benchmarking Study – Key Findings and Potential Areas of Cooperation for the Working Group**

- *Tomislav Baricevic, Transmission and Distribution Department, Energy Institute of Croatia*

- *Minea Skok, Transmission and Distribution Department, Energy Institute of Croatia*

Key findings from the benchmarking study will be discussed and how future activities of the Working Group could help to address these issues.

5:00 p.m. Adjourn

Evening Group Dinner hosted by USAID / USEA

**Wednesday, February 5, 2014**

9:15 a.m. **Regulatory Updates**

*Moderator: Albert Doub, Deputy Program Manager, United States Energy Association*

Each regulatory agency is requested to provide a 5 - 10 minute presentation highlighting changes and key issues affecting DSOs since the July meeting.

- Albania Energy Regulatory Authority (ERE)
- State Electricity Regulatory Commission (SERC)
- Regulatory Commission for Electricity in Federation of Bosnia and Herzegovina (FERK)
- Croatia Energy Regulatory Commission (HERA)
- Energy Regulatory Commission of Macedonia (ERC)

- Energy Agency of the Republic of Serbia (AERS)
- 10:15 a.m.     **U.S. Experience: Preparations for Transition to Retail Electricity Market Liberalization**  
*Andrea Moore, Manager, Regulated Pricing and Analysis, AEP Ohio*  
How DSOs can successfully prepare for the market liberalization in Southeast Europe was identified as a high priority by the working group members. A representative from American Electric Power will share their experiences in preparing for retail competition in Ohio.
- 10:45 a.m.     Break
- 11:15 a.m.     **Current Issues Related to the Electric Distribution Sector in Hungary**  
*Peter Kaderjiak, Director, Regional Centre for Energy Policy Research (REKK) - Invited*
- 12:15 p.m.     Lunch
- 1:30 p.m.     **Potential Study Tour to the United States to Examine DSO Security of Supply Best Practices**  
*Albert Doub, Deputy Program Manager, United States Energy Association*
- 2:00 p.m.     **Benchmarking Study – Next Steps**  
- *Tomislav Baricevic, Transmission and Distribution Department, Energy Institute of Croatia*  
- *Minea Skok, Transmission and Distribution Department, Energy Institute of Croatia*  
A draft of the second benchmarking questionnaire requesting data related to revenue collection, financial performance, and customer service categories will be discussed.
- 3:00 p.m.     Break
- 3:30 p.m.     **Meeting Minutes, Next Steps and To Do List**
- 4:00           Adjourn