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Energy Technology and Governance Program
SOUTHEAST EUROPE DISTRIBUTION SYSTEM OPERATOR
SECURITY OF SUPPLY WORKING GROUP
WORKING GROUP MEETING

June 5-6, 2014

AGENDA

Thursday, June 5, 2014

- 1:00 pm **Welcoming Remarks and Introductions**
- *Steve Burns, Chief, Energy and Infrastructure, Bureau for Europe & Eurasia, United States Agency for International Development*
 - *Janez Kopac, Director, Energy Community Secretariat Association*
- 1:10 pm **Improved Reliability and Distribution Systems Operations as a Driver for Increased Revenue while also Adapting to Climate Change**
- *Steve Burns, Chief, Energy and Infrastructure, Bureau for Europe & Eurasia, United States Agency for International Development*
- 1:40 pm **Report and Discussion of Southeast Europe Flooding and Review of USAID/USEA DSO Working Group Climate Change Mitigation and Disaster Response Adaptation MOU Objectives**
- *Goran Strmecki, Head of Distribution Department, HEP*
 - *Open discussion among all participants*
- 2:15 pm **Presentation of First Draft of Initial Benchmarking Study on General, Operational, and Technical Loss Performance Indicators**
- *Tomislav Baricevic, Transmission and Distribution Department, Energy Institute of Croatia*
 - *Minea Skok, Transmission and Distribution Department, Energy Institute of Croatia*
- 3:00 pm Break
- 3:30 pm **Analyzing and Operationalizing Benchmarking Data for Performance Improvement**
- *Bob Carroll, Manager, Performance Management and Financial Planning, American Electric Power*

- 4:15 pm **Study Tour to the United States to Examine DSO Security of Supply Best Practices – September 2014**
 ➤ *Albert Doub, Deputy Program Manager, United States Energy Association*
- 4:30 pm Adjourn
- 6:00 p.m. **Meet in Hotel Lobby for site visit to EVN Dispatch Center followed by group dinner hosted by EVN**

Friday, June 6, 2014

- 9:00 am **Automated Distribution Management Systems (ADMS) and Integration of Distributed Renewable Energy Generation**
 ➤ *Carlos Quecan, Vice President, International Development, Schweitzer Engineering Laboratories (SEL)*
- 10:00 am **Energy Community Distribution System Operator Initiative**
 ➤ *Milka Mumovic, Electricity Expert, Energy Community Secretariat*
- 10:30 am Break
- 11:00 am **Potential Collaboration between USAID / USEA DSO Working Group and the Energy Community DSO Forum**
 ➤ *Open discussion among all participants*
- 12:00 pm Lunch
- 1:30 pm **Mutual Assistance and Disaster Response – U.S. Distribution Utility Best Practices**
 ➤ *Jim Nowak, Manager, Emergency Restoration Planning, American Electric Power*
- 2:30 pm **Benchmarking Study – Part 2- Revenue Collection, Financial Performance, and Customer Service Performance Indicators – Review of Collected Data**
 ➤ *Tomislav Baricevic, Transmission and Distribution Department, Energy Institute of Croatia*
 ➤ *Minea Skok, Transmission and Distribution Department, Energy Institute of Croatia*
- 3:00 pm Break

- 3:30 pm **2014-2015 Workplan Development**
 ➤ *Albert Doub, Deputy Program Manager, United States Energy Association*
- 4:00 pm **Meeting Minutes, Next Steps and To Do List**
- 4:30 pm Adjourn